

CEO's Report – July 21, 2026

Transportation Services Update – June 2026

During June 2026, MLBH provided the following transportation services:

- **Jackson County:** 54 transports
- **Marshall County:** 155 transports
 - Of the Marshall County total, 133 transports supported participation in the Rehabilitative Day Program.

We are also piloting **Uber Health** as an additional transportation option in both counties. Results have been mixed to date, primarily due to inconsistent driver availability in our service area. We will continue evaluating the service to determine whether it can serve as a reliable supplement to our existing transportation resources.

Crisis Residential Unit and Campus Development

The Crisis Residential Unit project remains on schedule and has advanced into the **Construction Documents phase**.

I also followed up with our USDA program manager regarding the potential for financing the project through a USDA loan and whether MLBH's CCBHC-related financial activity could be excluded from the application review. He confirmed that USDA's internal underwriting process requires consideration of the organization's complete financial statements and audited financial information.

Based on MLBH's overall financial position and current level of net income, the organization does not qualify for USDA financing. We will therefore continue evaluating conventional bank financing and other available funding sources for the project.

Jackson Place Program

MLBH has submitted a formal proposal and annual operating budget to the Alabama Department of Mental Health to repurpose Jackson Place as a **Semi-Independent Living Program serving hearing individuals**.

The proposed five-bed program would provide structured housing and support services for individuals who can live with greater independence but continue to benefit from case management, peer support, transportation, and coordination with other MLBH services. ADMH is currently reviewing the proposal and budget.

Former Scottsboro Clinic Property

Highlands Medical Center was presented with a final opportunity to purchase the former Scottsboro clinic property before the property was placed on the open market. Highlands declined the offer.

MLBH is now working with **Rosenblum Realty**, a North Alabama residential and commercial real estate firm, to market the property. The property is expected to be listed for both sale and lease in the near future.

Policy and Procedure Updates

Section 3 – Financial Administration

Draft revisions to Section 3 of the MLBH Policy and Procedure Manual have completed internal review and are now available for Board review and approval.

The proposed revisions are intended to update and strengthen the organization's financial administration, internal controls, purchasing, and related fiscal management requirements.

Alabama Rural Health Transformation Program

The Alabama Council for Behavioral Healthcare, our statewide association, has submitted a collaborative grant proposal to establish the **Alabama School Mental Health Network**.

The proposed statewide network is designed to ensure that rural K–12 schools throughout Alabama have timely access to behavioral health crisis response and ongoing mental health services through the use of technology, including MyCare tablets and telehealth services.

The network would connect participating schools with Community Mental Health Centers and other behavioral health providers, allowing school personnel to initiate rapid behavioral health consultations, crisis assessments, care coordination, and referrals to appropriate local services.

A program model diagram is attached for additional information regarding the proposed network structure and service-delivery design.

Internal Artificial Intelligence Data System

MLBH is exploring the feasibility, infrastructure requirements, and potential costs associated with developing a secure internal artificial intelligence-supported data management and analytics system.

The long-term objective is to integrate and analyze information from existing clinical, financial, human resources, payroll, and employee training systems. This could provide leadership with improved access to timely organizational data, strengthen performance monitoring, identify trends and operational risks, and support more informed decision-making.

Any system considered would be required to meet applicable HIPAA, privacy, cybersecurity, and data-governance requirements. Additional information and potential implementation options will be presented to the Board as the feasibility review progresses.